

ISO 9001:2015		LEONICE A.E.B.E.	
ΚΩΔΙΚΟΣ	ΕΚΔΟΣΗ	ΗΜ/ΝΙΑ ΕΓΚΡΙΣΗΣ	ΣΕΛΙΔΑ
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LEONICE A.E.B.E.

QUALITY POLICY

It is the policy and commitment of the company **LEONICE A.E.B.E.** to provide its customers with products of consistent quality, as ensured through the implementation of a comprehensive Quality Management System according to the **ISO 9001:2015** standard.

The Quality Management System is established and operated within the Company with a focus on continuous improvement of both the Quality Management System itself and the quality of the products and services provided by the Company. As part of this policy, the company monitors customer needs and technological advancements to ensure the provision of products and services that guarantee continuous customer satisfaction.

At **LEONICE A.E.B.E.** the concept of quality includes:

- Production and Marketing of pigments and development of integrated coloring systems using machines, color charts and software
- Fast and efficient customer service
- Compliance with standards, special or even external specifications

The **Quality Policy** is reviewed for continuous suitability during the annual scheduled Quality System Review and whenever there is a change in the production process or any other process of the Company.

We apply the **ISO 9001:2015** quality management system to our services, with the scope of:
Colorants production, development & creation of Integrated tinting systems

The objectives around which there is continuous and systematic activity in the company include:

- Zero occurrence of the possibility of product returns
- Reduction of product delivery time

To achieve the company's objectives, as identified and reflected in the management review, **LEONICE A.E.B.E.** commits to providing its customers with:

- Personnel with a high level of training and expertise
- Effective organization at all production levels
- Equipment for the production of all stationery products
- A Quality Management System compliant with the **ISO 9001:2015** standard

The company's vision is to establish itself in the global market based on customer and employee satisfaction, as well as the impact on the social sphere affected by its operation.

EXECUTIVE DIRECTOR



Stamp & signature

LEONICE AEBE
ΒΕΡΝΙΚΙΩΝ ΚΑΙ ΧΡΩΜΑΤΩΝ
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